

THOMPSON VALLEY HEALTH SERVICES DISTRICT

c/o TVEMS

4480 Clydesdale Parkway - Loveland, Colorado 80538

Phone (970) 663-6025

A Special Colorado Health Services District

Serving Southern Larimer County

Regular Board Meeting
March 28, 2024 - 5:30 p.m.

🔊 **Call to Order** (Smela) Meeting called to order at 5:31 p.m.

🔊 **Pledge of Allegiance**

🔊 **Roll Call** (Dolgener) – Cecil (remote), Hecker (remote), Honea, Lien (remote), Macias, Smela, Willard – Quorum present.

🔊 **In attendance** – R. Fano, Chief Robinson, Chiefs Brown, Dolgener, Hedlun, Feyen

🔊 **Public Comments** – None.

🔊 **Unfinished Business** - None

🔊 **New Business**

✳️ **Consent Agenda**

February 2024 Meeting Minutes

November 2023 Financial Statements

Motion by Lien, second by Macias, the consent agenda as presented is unanimously approved.

🔊 **Legal – Fano**

- Fano reviewed the current legislative report and will email it to TVHSD board directors. HB 24-1218, Ground Ambulance Service Rates & Billing was killed.

The bill would have allowed;

- a political subdivision, or an ambulance service providing ambulance services on behalf of the political subdivision, to submit to the division of insurance the established rates for the ambulance services, establish reimbursement rates for ambulance services that are out-of-network and, prohibit an out-of-network ambulance service from billing a covered person any outstanding balance for a covered service not paid for by a carrier, except for any coinsurance, deductible, or copayment amount required to be paid by the covered person.
- Fano will continue to monitor legislative reports that may affect The District.

🔊 **Chief's Report – Robinson**

- M. Dolgener provided an overview of the process from importing patient care reports to determining charges, filing compliance & filing claims to insurance and/or private payers and reimbursement.
- Not much movement on border reconciliation, headquarters building, Co-response program, or the rebranding.
- Grant approval team has a few questions before moving on for TEMS gear.
- Submitted two state provider grants for two ambulances, the grant has passed through first round approval, next is second round approval process.

- Waiting for proposal from final vendor for strategic planning consultation.
- EVE training is a 16-hour class, which includes self-defense, verbal de-escalation, how to approach a scene safely, and other techniques to help field crews with situational awareness and safety. A draft agreement is being prepared for legal counsel review. While agreement is in process training dates are being set to move forward with the training program.
- A new field personnel academy is in the process of revision. It will take the academy from a 1-week orientation filled with too much information that is not retained, to about a 9-week process to allow time for continuous review and retention. The training will begin with classroom time then field time to apply that training, then back to classroom for more training. The academy will also include scheduled time with other functional areas. The revised academy should help with perspective of TVEMS expectations and culture. The academy will include new employees mixed with current employees to refresh in specific topic areas and allow time to add in required annual training offerings.
- First Responder Trauma Counselors (FRTC); 415 TVEMS team member contacts August – December, 116 had 1 – 2 contacts, 67 had more than 3 contacts, 119 total hours of service. The addition of FRTC has been well received by team members.
- Recent promotions: B. Ryan and T. Safadi were both promoted to field Lieutenants, and J. Bell was promoted to Field Training Officer (FTO).
- CARES coordinator – BC Feyen oversees the program and is revisiting what the program is trying to accomplish. Captain D. Souders is assisting while on modified duty.
- Upcoming position postings and interviews:
 - Administration and /Financial Manager
 - Public Information Officer (PIO)
 - Safety and Wellness Officer
 - Communications Specialist (Dispatch)
 - Readiness Captain
- Peak Motor Coach had an ambulance that another agency was not able buy, and it was on same chassis and box that TVEMS prefers, so we picked it up this week, this is the second ambulance purchased this year.
- Core values process and survey results – a questionnaire was sent to all staff, the responses will be compiled and organized into themes, then one on one interviews with all team members.
- Chief will be out the first two weeks of May, post hip surgery.

 **News/Correspondence** - None

 **Next Meeting:**

- Regular Board – April 25, 2024 – 5:30 p.m.

• **Adjourn**

Motion by Willard, second by Honea to adjourn the regular meeting at 6:47 p.m. is unanimously approved.